

End of Life Notice

SN-OSB and SNOGA

*Notice Date: January 1, 2021
Last Time Buy Date: February 1, 2021
End of Support Date: January 1, 2022
Market Regions Affected – Global*

Introduction

This End-of-Life (EOL) notice involves the Manufacture Discontinue (MD) and EOL of all Patton Smartware based SNOGA and SN-OSB models. These products are now officially coded RED on the product availability schedule. The LTB will remain until the remaining stock of components is depleted.

Products Affected, Alternative/Replacement, and Dates

SmartNode SN-OSB Unify OpenScape Business Appliance			
Catalog SKU	Current Lifecycle	New Lifecycle	Replacement SKU
SN-OSB/1E15VHP/EUI	Green	Red	Call
SN-OSB/1E30VHP/EUI	Green	Red	Call
SN-OSB/2BIS2JS2JO8V/EUI	Green	Red	Call
SN-OSB/4B/EUI	Green	Red	Call
SN-OSB/4BIS4JS4JO12V/EUI	Green	Red	Call
SN-OSB/4E15VR/EUI	Green	Red	Call
SN-OSB/4JS4JO/EUI	Green	Red	Call
SN-OSB/8JS/EUI	Green	Red	Call

SmartNode SNOGA Open Gateway Appliance			
Catalog SKU	Current Lifecycle	New Lifecycle	Replacement SKU
SNOGA/1E15V/EUI	Green	Red	Call
SNOGA/1E30V/EUI	Green	Red	Call
SNOGA/4B/EUI	Green	Red	Call
SNOGA/4E15VR/EUI	Green	Red	Call
SNOGA/D-I58/EUI	Green	Red	Call
SNOGA/EUI	Green	Red	Call
SNOGA-L/1/1E15V30HP/EUI	Green	Red	Call
SNOGA-L/1/1E30VHP/EUI	Green	Red	Call
SNOGA-L/1/4BIS8VHP/EUI	Green	Red	Call
SNOGA-L/1/RUI-CBCMI	Green	Red	Call
SNOGA-L/1E15VHP/EUI	Green	Red	Call
SNOGA-L/1E30VHP/EUI	Green	Red	Call
SNOGA-L/4B/EUI	Green	Red	Call
SNOGA-L/4E120VR/EUI	Green	Red	Call
SNOGA-L/4E15VR/EUI	Green	Red	Call

Please enquire with sales@patton.com for product availability and remaining stock.

Definitions

“End of Life” Definition – This notice serves as formal communication of Patton Electronics’ intent to end the life of the product(s) noted.

Product warranty will be valid for any units purchased for up to 1 year past the purchase date.

Product repairs may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to EOL or for up to 1 year past the purchase date.

Product technical support will be provided for any units purchased for up to 1 year past the purchase date.

Contacts

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